

Conflict-Free Case Management

To stay updated with information, please visit : <http://dhs.sd.gov/dd/cfcm/>

Self Advocates and Families: Take Action

What Should I Do?

- 1) Learn more about the case management providers in your area.
 - Watch for announcements about informational meetings with case management providers
 - Contact them using the information below or look at their website
 - Ask your current Community Support Provider (CSP) for more information
- 2) Begin choosing a case manager provider and/or case manager.
 - Contact provider or schedule a time to visit with the provider.
 - Review and consider using the questions on the reverse side or similar questions to assist you in choosing a case manager.
- 3) Inform your Community Support Provider (CSP) and learn about next steps.

June 1, 2016, transitions to Conflict-Free Case Management begin.

October 1, 2016, if you have not chosen a case manager, the South Dakota Division of Developmental Disabilities will assign you a case management organization. You can make a change in this service provider at any time.

November 1, 2016, all waiver and community training services (CTS) participants will have a case management provider.

Contact Information:

Benchmark Human Services
<http://benchmarkhs.com/>
(866)417-9203

LifeScape
<http://www.lifescapesd.org/>
Children's services: (605)444-9500
Adult Services: (605)336-7100

New Horizons
<http://www.humanserviceagency.org/>
(800)444-3989

Resources for Human Development (RHD)
<http://www.rhd.org/>
(215)951-0300

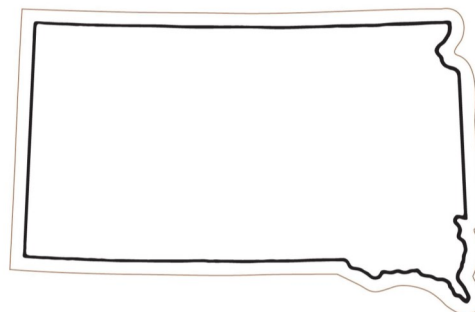
For information on coverage in your region
please visit this link:

<http://dhs.sd.gov/dd/cfcm/>

And click on this heading:



Qualified Case Management Providers By Region



Questions for Self Advocates and Families to Ask



For more information please visit the website : <http://dhs.sd.gov/dd/cfcmm/>

1. Why did you become a case manager?
2. How would you describe yourself? How are you involved in your community?
3. How do you view your role as a case manager?
4. Do you have experience working with people with intellectual or developmental disabilities?
5. Explain your understanding and beliefs about person centered planning and practices.
6. Describe your knowledge of the service system for people with developmental disabilities.
7. How will you get to know me?
8. How will you get to know others involved in my life/supports?
9. How would you handle situations when people involved in my supports don't agree?
10. Give me an example of how you have been creative in your work with people?
11. How have you been an advocate for people you have worked with?
12. How would you describe your communication styles and strengths?
13. Tell us what experience you have supporting individuals with developmental disabilities to understand choices and make the best choice for themselves.
14. What is your availability? What do I do if something comes up "after hours"?
15. What is your knowledge of resources available in our community?
16. Any other questions that you may have for a case manager.

CHOICES is a Medicaid Waiver program which delivers HCBS for individuals with intellectual and developmental disabilities.

For more information contact:

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